

# **Housing Scrutiny Commission Introduction to Housing**

July 2023

Director of Housing

# Housing

The overall aim of Leicester City Council's Housing Division is to provide a decent home within the reach of every citizen of Leicester. Under this aim the priorities for the HRA budget are:

- Providing Decent Homes
- Making our communities and neighbourhoods places where people want to live and keeping in touch with our tenants
- Making Leicester a low carbon city by improving the energy efficiency of homes
- Providing appropriate housing to match people's changing needs
- Making Leicester a place to do business by creating jobs and supporting the local economy

# Housing Development

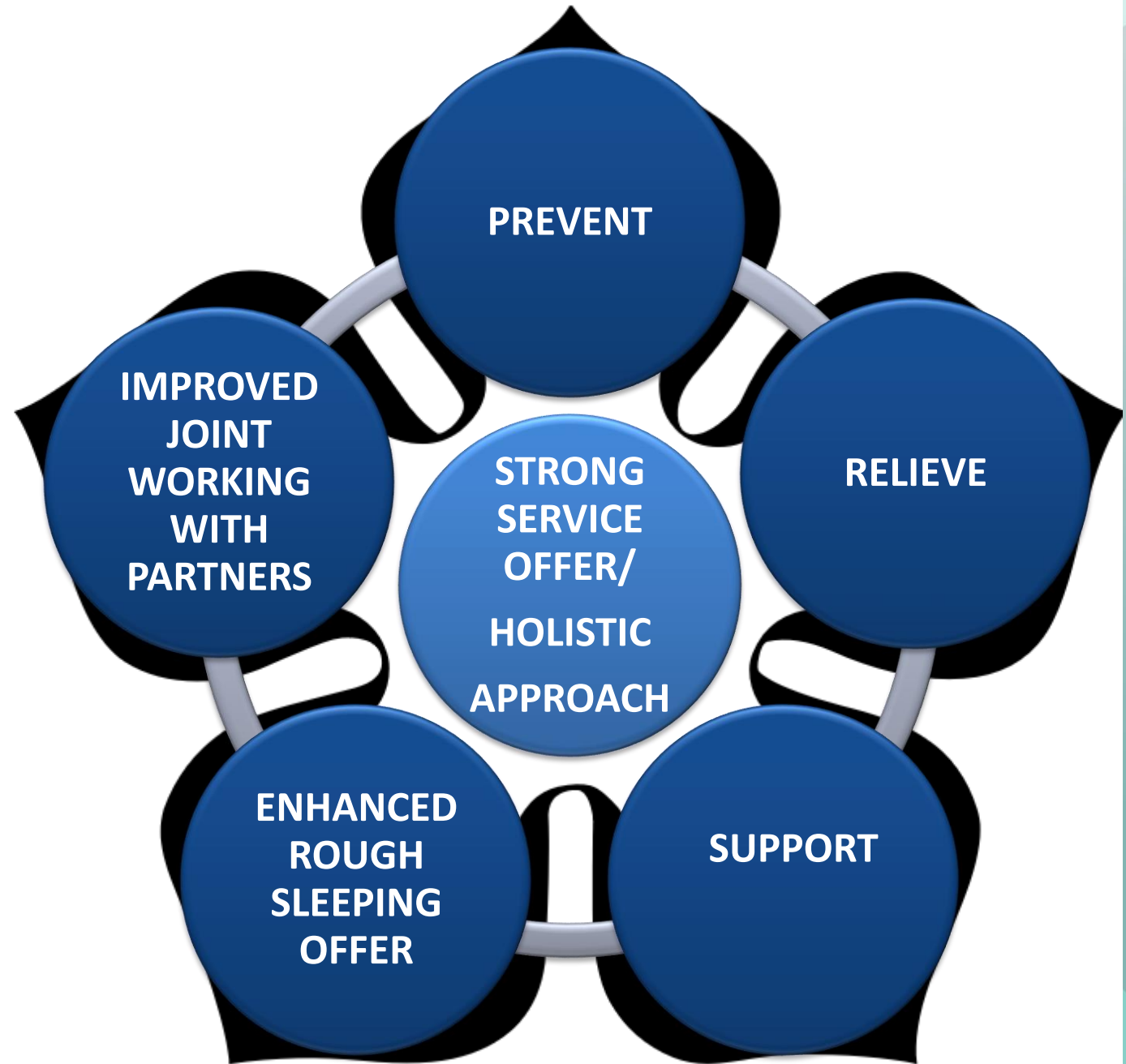


- HEDNA identified need for 786 additional new homes per year
- Loss of 350 homes RTB per year
- 6000 on waiting list
- Development of new Council Housing
- Over 1100 Council Homes delivered over last term
- Ongoing delivery of 1,500 new build and acquisitions



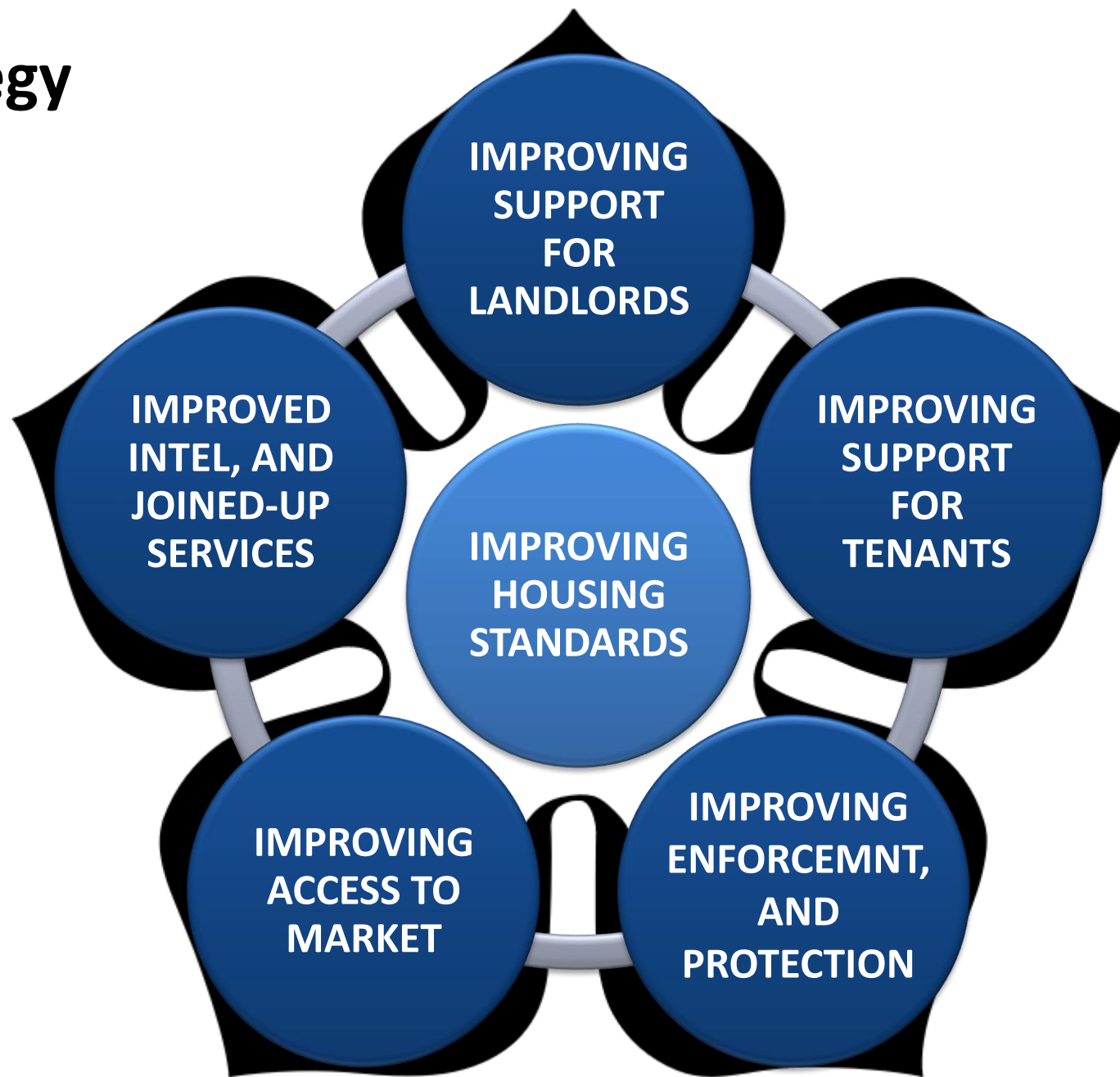
# Homelessness Services

- Service Objective - to continue to deliver strong, effective homelessness functions to prevent, relieve and support the most vulnerable households facing homelessness.
- Commitment to work towards ending rough sleeping with a strong service offer and strategy over the next 3 years, supported by a successful bid of £2.3m.



# Private Rented Sector Strategy

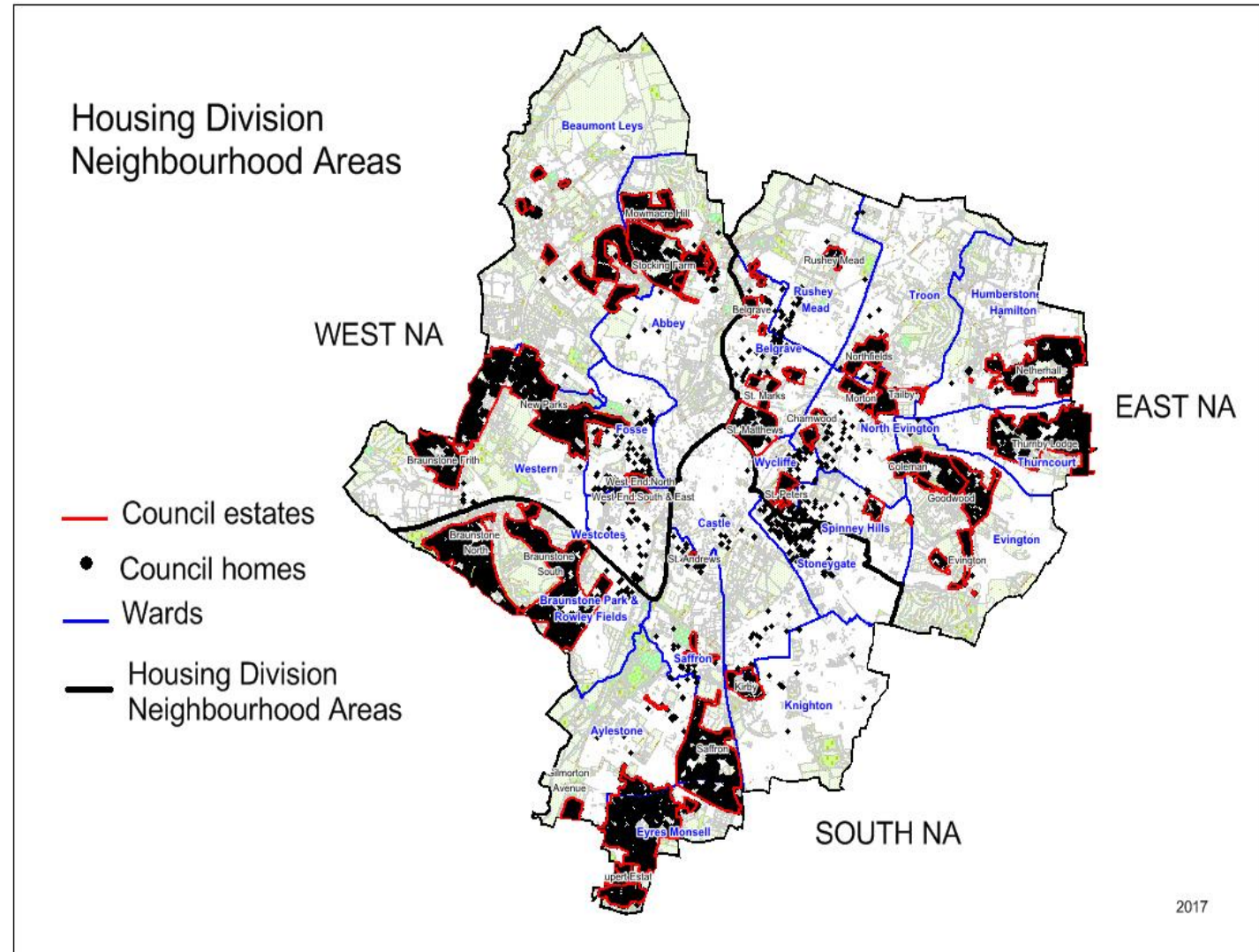
- Strategy led jointly by Housing, Neighbourhood and Environment, and Planning.
- Overarching aim to improve housing standards and conditions in the sector.



# Support for Tenants

£90m in income collected every year- Funding:

- Support for tenants from Tenancy Management, STAR and the Income Management Team to sustain tenancies
- Partnership working with ASC, health, Children's services around safeguarding and health needs



# Investing in Council Housing

- Investment into Council Housing through the capital programme every year
- 91,000 repair jobs completed annually
- Over 800 Void properties brought up to the 'decent home standard' every year
- Major refurbishment programme
- Environmental and communal works
- £4m invested in Public Realm Improvement Programme
- Estate improvements



# Housing Senior Management Team

## Contacts and Key Responsibility Areas



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- Capital Investment
- New House Building and Acquisitions
- Home Improvement Team
- Housing Development
- Building Services
- Quality Control

- Districts – East
- Districts – West
- Districts – South
- Gypsy & Travellers Site Managements
- STAR (HRA)
- STAR (AMAL)

- Families Homelessness Housing Options
- Single Homelessness & Housing Options
- Rough Sleeping & Outreach

- Income Management Team
- Housing Administration
- Housing Transformation Team
- Programme Management – HTP/NEC
- Training Centre of Excellence, Apprentices, NIO Scheme

- Housing Registration & Allocations
- Property Lettings & Leicester Home Choice
- Private Rented Sector
- Fleet – Transport (Maintenance)
- Corporate Fleet
- Empty Homes
- Asylum

- Voids
- Housing Repairs & Maintenance
- Home Maintenance – Handyperson Service
- Gas
- Stores (including DCI team)



Adaptations  
Housing Register  
Fleet maintenance  
Ukraine refugee support  
Repairs and maintenance  
Property lettings  
Rent collection  
Leaseholder management  
Homeless services  
Fire safety  
Gypsy and traveller site management  
Tenancy management  
Tackling ASB  
Sheltered housing  
Void repairs  
Tenant involvement  
Tenancy support  
Passenger transport service  
Housing advice  
Temporary accommodation  
New build and acquisitions  
Support for rough sleepers  
Private rented sector advice  
Building safety  
Private rented sector advice  
Environmental improvements  
Homelessness Strategy  
Private Rented Sector Strategy  
Tenancy Strategy  
Overcrowding Strategy  
Adaptations Strategy